

PLEASE RETAIN THIS SECTION FOR YOUR RECORDS

Nexterra Lifetime Limited Wear Carpet Tile Warranty

The carpet tiles supplied for this project by Irvine International Floors Ltd have a Lifetime **Limited Wear Warranty** from the date of original installation.

This warranty is subject to the following conditions:

1. The carpet tiles covered by this warranty must be installed in premises exclusively for commercial purposes.
2. The carpet tiles must be installed and maintained as recommended.
3. The carpet will not delaminate from the secondary backing if the carpet tiles are installed by a recommended commercial carpet installer and maintained according to Irvine International Floor's care and maintenance guidelines as from the date of initial installation and under normal use.
4. The customer dissatisfied with wear performance must notify Irvine International Floors Ltd in writing and must allow them to carry out an independent inspection and appraisal.
5. If requested, a sample illustrating the defect in the tile must be submitted to Irvine International Floors for testing to verify any claim.
6. That this user registration form is completed and returned to Irvine International Floors within three months of the installation being completed.

This warranty covers:

WEAR

Irvine International warrants that Nexterra will not wear more than 10% of its surface pile weight from abrasive wear for the lifetime* of the carpet. By abrasive wear is meant fiber loss from the carpet through normal abrasion, not crushing or flattening of the carpet pile in any area, nor due to abnormal usage of the carpet.

STATIC PROTECTION

Irvine International warrants that Nexterra will not give static discharges in excess on 3.5 KV for the lifetime* of the carpet when tested in accordance with the AATCC Test Method #134-1979.

TUFT BIND

Irvine International warrants that Nexterra will not lose tuft bind integrity for the lifetime* of the carpet when tested in accordance with test method ASTM D-1335-67.

EDGE RAVEL

Irvine International warrants that Nexterra will not edge ravel along seams for the lifetime* of the carpet.

ZIPPERING

Irvine International warrants that Nexterra will not zipper or develop continuous pile runners for the lifetime* of the carpet. This portion of the warranty protects against zippering regardless of the average tuft bind properties, under dry or wet conditions as it might be during cleaning.

PILLING AND FUZZING

Irvine International warrants that Nexterra will not exhibit pilling or fuzzing for the lifetime* of the carpet.

DELAMINATION

Irvine International warrants that Nexterra will not delaminate for the lifetime* of the carpet. Chair pads are not required, but are recommended for optimum textural performance.

DIMENSIONAL STABILITY

Irvine International warrants that Nexterra will maintain its dimensional stability and will not dome or curl for the lifetime* of the carpet when installed per our recommendations.

*Lifetime defined as long as the carpet remains installed in the original location and is owned by the original purchaser.

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This warranty does not cover tears, pulls, burns, cuts or damage due to abuse by any athletic equipment, such as roller skates, ski boots, or golf shoes; damage caused by chairs with roller castors; damage due to the application of improper cleaning agents or maintenance methods and installation on stairs and differential fading due to light exposure, shading, pile crush, dye lot differences, and soiling.

Irvine International Floors will replace any individual defective tile, according to the stated conditions:

This Lifetime Limited warranty applies only to the original purchaser and the installation site and is not transferable. This limited warranty shall only be effective provided that the carpet tiles originally were installed and subsequently have been maintained in strict compliance with the procedures recommended.

In the event of any claim under this warranty, please inform the Design – Project Manager at the address shown below. Any claim made under this warranty will be investigated and the end user will only qualify for replacement material under the terms of this warranty if examination shows that the floor has been installed and maintained as specified. The Company will then provide sufficient replacement material, as close as possible in pattern, colour and shade to that originally supplied. Replacement will include the cost of installation, materials and freight, other than the cost of removing equipment, furnishings, partitions, computer cabling and the like, that may have been installed over the carpet since its original installation.

PLEASE RETURN THIS SECTION TO

IRVINE INTERNATIONAL FLOORS TO REGISTER WARRANTY

Packing slip ref. number: _____ Product code: _____

Date of purchase: / / Date product installed: / /

Contractor / Retailer: _____

Company name: _____ Contact Person: _____

Company address: _____

Consumer Name: _____ Consumer Tel: _____

Consumer Address: _____